

If you have any trouble signing up, or have any technical issues with MyChart, call our toll-free support line which is available 24 hours a day/7 days a week:

1-844-492-3500 or email
mychartsupport@mah.org

*If you are signing up on behalf of someone else (for example: as a medical proxy for a family member), you must sign up through your doctor's office

What is MyChart?

MyChart is our secure patient portal, which will be replacing our existing patient portal, and provides you with the most up-to-date medical information.

Using MyChart, you can:

- View your health care information
- View test results
- Order prescription refills
- Send secure messages to your healthcare team

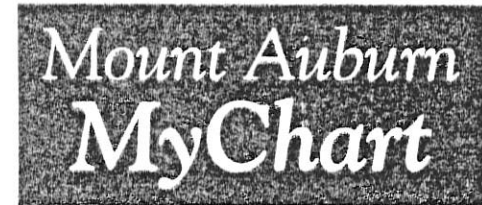
And more!

Is My Information Safe in MyChart?

Yes. MyChart is protected by advanced encryption technology, so that only you and your authorized proxies can view your information.

Ask the front desk staff about sign up or see the other side for instructions to sign up on your own.

*You must have your email address on file with your doctor's office in order to be able to sign up



1. On your computer or mobile device, log into:
<https://mychart.mah.org>
2. Under New User, Click the "Sign Up Now" button (If you were already sent an activation code by your doctor's office staff, continue to step 7; otherwise continue to step 3)
3. At the bottom of the page, under No activation code, select "Request Online"
4. Fill out all the information on the form and click submit
5. You will be sent an activation code to the email address you supplied
6. Retrieve your activation code, return to the MyChart log on page, and click the "Sign Up Now" button once again
7. Enter the activation code you were provided, your date of birth, and the email address you submitted. Click Next
8. Choose a MyChart User Name and a secure password (must be at least six characters and be different from your MyChart user name)

You are all set to log into your MyChart account!

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